

RULES FOR SALE OF ENTRANCE TICKETS TO CROCUS EXPO EVENTS

1. GENERAL PROVISIONS

1.1. The Rules have been developed in accordance with the Civil code of the Russian Federation, the Law of the Russian Federation of 07.02.1992 No. 2300-1 On Consumer Rights Protection, the Federal law of 27.07.2006 No. 152-FZ On Personal Data and regulate the order of sale and return of tickets to the events held in the Crocus Expo International Exhibition Centre (hereinafter referred to as Crocus Expo).

The Crocus Expo IEC event is an exhibition/fair/corporate, congress or other event organized by Crocus Expo, held within the period defined by the Organizer (hereinafter referred to as the Event).

The Event period is the period of time when the Event is open for the general public including persons visiting the Event by chargeable tickets (hereinafter referred to as the Client and jointly referred to as the Clients).

1.2. The hereto Rules constitute the main document in the official relationship between the Client and the Organizer for the purchase and sale of entrance tickets. The proposal of the Organizer on acquisition of the entrance ticket is considered to be a public offer. Purchase of the entrance ticket by the Client means acceptance of all conditions of the offer without any withdrawals and/or restrictions and is equivalent to the conclusion of the written form of the contract (part 3 of article 434 of the Civil Code of the Russian Federation).

1.3. The Rules will be brought to the Clients notice by placement on the official websites of the Events and in the Crocus Expo ticket offices.

2. GENERAL RULES FOR ENTRANCE TICKETS SALE

2.1. Entrance tickets to the Events can be purchased only at the Crocus Expo ticket offices located on the Information and Services counters or online through the official website of the Event.

2.2. When purchasing the entrance ticket the Client shall be entitled to obtain complete relevant information about the profile of the Event and its program, about availability of privileges, about special conditions for attending the Event (dress-code, visit of the Event in certain days of the week and etc.).

2.3. The Client shall familiarize with the Rules of Visiting Events Held in the International Exhibition Centre Crocus Expo and the Personal Data Processing Policy before the purchase of the ticket.

The mentioned above documents are available on the official websites of the Events.

2.4. When purchasing the entrance ticket the Client shall take into account the information sign on the poster of the relevant Event indicating the age category allowed for visiting.

2.5. By paying for the entrance ticket to the Event, the Client confirms the conclusion of the paid service agreement related to the Event attendance with the Event Organizer.

2.6. The entrance ticket to the Event is valid only for the specified on the ticket dates and time (period). The entrance ticket not used during the specified date and time shall be invalid for admittance in other dates and time and to other Events held at Crocus Expo.

2.7. The Organizer shall be entitled to set special prices and discounts for certain types of the Events, for a certain category of citizens, for a certain period of the entrance ticket purchase and also on other bases established by the Organizer in each individual case. Information on discounts and special prices of visits, on the size, procedure and conditions of their receipt is posted on the official website of the Event.

2.8. The Organizer shall be entitled to make modify the date, time and place of the Event. Information on modification and also on procedure of return or replacement of the tickets shall be available on the official website of the Event.

3. ENTRANCE TICKETS SALE PROCEDURE AT CROCUS EXPO TICKET OFFICES

3.1. Entrance tickets to Events can be purchased at the Crocus Expo cash desks at the Information and Services counters which are located in each pavilion of the exhibition centre on the Event site.

Depending on the number of visitors, in addition to cash desks at the Information and Services counters there will be available additional cash desks placed in other Crocus Expo pavilions, outdoors in front of pavilions, in the loading gates area, on the underground and rooftop parking lots of the Crocus Expo IEC. The Organizer shall place information on the location of the operating cash desks on the Information and Services counter.

3.2. Entrance tickets can be purchased at Crocus Expo cash desks only during the Event period. Cash desks opening hours start with the opening of the Event and end 30 minutes prior to the Event closing hour without breaks.

3.3. The Event period shall be established by the Organizer. The relevant information shall be posted on the official website of the Event, on the Information and Services counter, on the posters announcing the Event, in print media, by means of advertizing in mass media and also by other means determined by the Organizer

3.4. Entrance tickets purchased at the offices of Crocus Expo shall be paid for in cash or by bank cards

4. E-TICKET SALE PROCEDURE ON THE EVENT WEBSITE

4.1. Subject to availability of online sale of tickets, entrance tickets to the Event can be purchased on the official website of the Event using one of the following bank issued card:

- MasterCard Worldwide (except MasterCard Electronic and Maestro);
- Visa International;
- National Payment Card System MIR.

Confidentiality of the reported personal data shall be provided by LLC NPO Yumani. The entered data will not be provided to the third parties except for cases provided for by the legislation the Russian Federation. Payments effected by bank cards shall be performed in strict accordance with requirements of the Visa, MIR, MasterCard, Maestro, JBS, UnionPay, American Express payment systems.

4.2. Payment for an e-ticket can be made on the website of the selected Event by clicking the corresponding button. For the Client to effect the payment it is required first to give consent to personal data processing and then to enter personal data.

4.3. After making a successful payment the payment notification and the e-ticket will be sent to the e-mail address registered by the Client.

4.4. The ticket should be printed out or saved to a smart device for the Client to validate it on a bar code reader located at the entrance to the Event site. Tickets cannot be photocopied or otherwise duplicated. The unique barcode on each ticket allows only one entry to the event. In case of making a copy only the first presented e-ticket will be valid for admittance.

4.5. E-ticket with barcode validated by barcode reader at the entrance to the Crocus Expo exhibition hall entitles to the admittance to the Event. E-ticket with a damaged barcode and with corrections and blots shall be deemed invalid

4.6. The e- ticket purchased on the Event website and the entrance ticket purchased at the Crocus Expo cash desks are equivalent and grant the identical admittance to the Event

5. ENTRANCE TICKETS RETURN PROCEDURE

5.1. The entry ticket purchased at the Crocus Expo cash desk shall be returned upon the Client's personal request to the Information and Services counter during the Event. The client needs to present an unused and intact entrance ticket, as well as the receipt.

Return of the entrance ticket can be issued during the work of the cash register.

5.2. The entrance ticket purchased on the Event website shall be returned by filling out the posted on the Event website Refund Application for the return of funds. An e-ticket, an electronic cash receipt shall be attached to the Application and sent to the email address at support_crocus@it-systems.ru, or shall be presented at the Information and Services counter until the end of the Event (inclusive).

5.3. Only the nominal face value ticket price is subject to refund. Any other amounts paid to the third parties over the official cost of the ticket are not subject to refund.

5.4. Funds will be returned to the card used to make the payment for the ticket. Refund for the tickets purchased by cash shall be made by cash payment at the Information and Services counter.

5.5. Refund is performed within 30 (thirty) office days from the Client's Refund Application date

5.6. Cancellation of the returned ticket's barcode shall be made at the time of its return

5.7. In cases of the Event's replacement/cancellation the return of tickets shall be possible starting from the moment of the official replacement/cancellation notification on the Event website prior the beginning of the Event specified in the ticket.

5.8. In cases of the Event's replacement/cancellation the refund to the Client for returned tickets is made in full. Refund to the Client shall be made in the procedure specified in clauses 5.1.-5.4. herein or in the procedure specified in the relevant notification on replacement/cancellation of the Event.

5.9. The Organizer shall not bear responsibility for forged tickets and tickets purchased at persons who are not official representatives of the Organizer

5.10. The Organizer is entitled to change unilaterally tickets sale and return terms and conditions, posting information of such changes on the official website of the Event not less than in 10 (ten) calendar days prior to their enter into force.

6. CONCENT FOR PERSONAL DATA PROCESSING

6.1. In terms of sale/return of tickets and e-tickets to the Event the Client is aware of and gives consent to the following:

- a) processing of his personal data including:
 - surname, name;

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- phone number;
- e-mail address;
- data on the services rendered and provided to the Personal Data Subject, including the history of the Subject's orders;
- history of appeals of the Personal Data Subject, including the documents sent by the Subject in the course of appeals to the Operator;
- other data necessary for documenting legal relations between the Client and the Organizer and received by the Organizer from the Client in the course of distribution of tickets to the Event;

6) performance of any actions regarding personal data which are necessary or wishful for achievement of mentioned above purposes including (but not limited to) collection; recording; systematization; accumulation; storage; modification (update, revise); retrieval; use; distribution (including transfer to a third party); depersonalization; blocking; cross-border transfer of personal data and also implementation of any other actions with personal data approved by the current legislation of the Russian Federation.

6.2. At purchase of e-tickets on the Event website, the Organizer also processes other impersonal data which are automatically transmitted in the process of use of the website by means of the natural person (the subject of the personal data) of the software identified on the computer: a) data on the used browser (or other program used to access the website); b) IP address; c) data of cookie files. The Organizer guarantees that the personal data processing shall be made in accordance with the Federal Law as of July 27, 2006 No. 152-FZ On Personal Data (as amended and supplemented), the Federal Law No. 38-FZ as of March 13, 2006 On Advertising (as amended and supplemented) and other regulatory enactments in the field of personal data protection, in force within the Russian Federation and also in accordance with the Personal Data Processing Policy available on the Crocus Expo website and websites of the Events.

6.3. Consent for personal data processing shall be valid from the moment of acceptance of the offer by the Client specified in clause 1.2 herein and shall be valid until the day of its withdrawal by the Client (inclusive). Withdrawal of consent to the personal data processing can be sent by the Client at any time to the email address at support_crocus@it-systems.ru.